

# Time for a Check-up: Improving the Business Health of Your Practice

Café la Cave  
2777 Mannheim Road  
Des Plaines, IL

**November 14, 2013**  
7:30 a.m. to 4:30 p.m.

This on-site program is geared for physicians and their practice managers who are looking for strategies to better manage their practice.

Don't miss this opportunity to hear from our highly acclaimed faculty.

**Register today** at: <https://www.ccpapp.org/2013-time-for-a-check-up/> for your Check-up!

For questions or to register by phone, please call **312-227-7442**

The Illinois State Medical Society designates this live activity for a maximum of 6 *AMA PRA Category 1 Credits™*. Physicians should claim only the credit commensurate with the extent of their participation in the activity.



**Robert John Kane, JD**

**The Lawyer is in: Your Medical-Legal Checkup**

Robert John Kane, JD, is assistant vice president and legal counsel for the Illinois State Medical Society and ISMIE Mutual Insurance Company. He also serves as adjunct assistant professor of medical humanities at Southern Illinois University School of Medicine and editor for the

Illinois Association of Healthcare Attorneys (IAHA) *Annual Survey of Health Law*. Mr. Kane is a graduate of Marquette University and DePaul University College of Law. Mr. Kane was formerly president of the IAHA and president of the American Society of Medical Association Counsel.

He has written and spoken on various issues in health and administrative law, and is author of *Administrative Rulemaking in Illinois: A Handbook for Rulemakers and Practitioners* (Center for Legal Studies, Sangamon State University, 2d ed. 1990), and co/ editor-author of the *The Law of Medical Practice in Illinois* (West Group 2007, 3<sup>rd</sup> Edition).



**E. Jason Tremblay, JD**

**Best Practices for Managing your Workforce**

E. Jason Tremblay, JD, is a partner in Arnstein & Lehr's Litigation Department, where he focuses on employment and commercial litigation. Jason represents parties in a range of complex business and tort litigation matters, and has extensively addressed, through counseling, negotiation and litigation, a broad range of key issues critical to the evolving workplace. His clients include financial institutions, universities, municipalities and companies in the healthcare, information technology, printing, manufacturing, distribution, food and beverage, consulting and retail industries.

Jason graduated from law school with high honors and received the CALI Award for Academic Excellence in Legal Writing. He was a judicial extern for then Presiding Magistrate Judge Arlander Keys in the United States District Court for the Northern District of Illinois. Jason is currently an active member in the Illinois State Bar Association (Labor and Employment Section Council member), the Greater O'Hare Association and the Small Business Advocacy Council.

He is the author of "The Employment Law Toolkit for Illinois Employers – How to Protect Your Business from Liability and Comply with State and Federal Employment Laws," (third edition, 2012).



**Liz Jazwiec, RN**

**Yippee, Another Day in Paradise ...  
Driving Negativity out of the Workplace**

Liz Jazwiec, RN, is a nationally renowned speaker, strategist and author who has shared her passion for leadership, engagement and service with audiences across the country.

As a hospital administrator at Holy Cross Hospital, Chicago, Liz helped raise service scores from the 5<sup>th</sup> to the 99<sup>th</sup> percentile in just a few years. Her work as vice president of patient care and as the director of emergency services was one of the key reasons Holy Cross won *Fortune* magazine's Enterprise Award for Best Business Practices in 1996.

Today, she is a best-selling author of books relating to leadership and positive workplaces and uses her expertise to inspire other organizations interested in building a culture where excellence is driven by strong leaders and engaged employees.



**Elizabeth W. Woodcock, MBA, FACMPE, CPC**

**Best practices in Successful Billing and Collections:  
It's Mission Critical in 2013**

**Appointment Scheduling Tips and Tricks**

Elizabeth Woodcock is a speaker, trainer and author dedicated to helping physician practices achieve and sustain patient satisfaction, practice efficiency and profitability. An expert at practice operations and revenue cycle management, she is nationally recognized for her outstanding presentations and writings aimed at improving the business of medicine.

With rich experience in consulting, training, and industry research, Elizabeth has led educational sessions for health care professional associations and medical societies including the American Medical Association, Medical Group Management Association, Ohio State Medical Association, Mayo Clinic, Massachusetts General Physicians Organization and many others. She contributes to internal training for group practices and health systems across the country.

Elizabeth is a contributor to a wide variety of industry publications and has been quoted in *The Wall Street Journal*, *American Medical News* and *Physicians Practice*, among others.

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